

RT48-2021: APPOINTMENT OF SERVICE PROVIDER /S FOR MANAGEMENT AND DISTRIBUTION OF PERSONAL PROTECTIVE EQUIPMENT AND OTHER CONSUMABLES FOR THE STATE FOR THE PERIOD 1 OCTOBER 2021 TO 30 SEPTEMBER 2024

| # | Questions | Answers |
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| 1 | With regards to the disposable gowns, what are the specifications, do they need to be sterile? Reinforced? What colour do the gowns need to be? | The tender is not for sourcing PPE |
| 2 | What is the total value of Warehouse insurance that needs to be catered for per month as well as public liability insurance? | The value of insurance and public liability cannot be determined. |
| 3 | In terms of invoices to be submitted to the institution, is the department covering the cost of PPE'S or deliveries will each institution pay for their own delivery cost | PPE is sourcing in part of the bid. The warehouse will be storing PPE. The supplier will invoice Gauteng Health Head Office. GDH will consolidate the payments and invoices. |
| 4 | In terms of pricing must be split per institution or ? | Yes billing will have to be per institution in order for the department to be able to do cost recoveries however the billing should be directed to GDH. |
| 5 | Please confirm on the pricing schedule if Overnight distribution cost additional kilogram should be additional kilometer? | The pricing schedule should read as "Additional Kilogram" |
| 6 | Please confirm if with the SAHPRA license if a Wholesaler or Distributor License is required based on the fact that wholesaler is the only license that caters for storage? | The tender is for warehousing and distribution of medical devices , Only the wholesale licence will be applicable in this regard. |
| 7 | Not a question (informational) Presentation needs to be updated on page 12 with minimum of two vs five forklifts | The correct number of forklifts required is five (5) not two (2) as indicated in the briefing session presentation. |
| 8 | Please advise if there was a virtual meeting for RT48-2021, we tried to click on the Link with the Tender Documents (Special Conditions Document) and the message received as below. If there was a meeting would it be possible to get the link to the meeting? | Please note that the briefing session was a non-compulsory , it started at 11:00 -13:00 however the meeting was adjourned at 12:00. |
| 9 | Is this tender for management and distribution only? | Yes. |
| 10 | Is this also for the supply of the items? If so, are there specifications to the items? | NO, The bid is for warehousing and distribution of PPE. PPE is sourced by GDH. |
| 11 | Please could you advise where we have the required specifications for this tender? | Special Conditions of Contract |
| 12 | Annex 1 – pricing schedule refers to the items but not the actual specification per item? | The bid is for warehousing and distribution. Line items are as per Annexure A. |
| 13 | If we are bidding as a third party and have entered into a joint venture with a warehouse, would the particular warehouse need to provide you with Warehousing SAHPRA licence as well as the wholesaler SAHPRA licence? | Question not clear. Refer to Question 6 and 18 |
| 14 | What licence would the third party have to submit as the bidder who is outsourcing the service from a particular warehouse? | If the main bidder is outsourcing the storage of PPE, they must complete TCBD 1, 1.1 and 1.2. and submit the wholesale licence for the 3rd party warehouse? |
| 15 | Please confirm if this is only for warehousing and distribution? | Yes. |
| 16 | The items listed on the PPE schedule, have these already been procured? | Yes. |
| 17 | Please note that we wish to bid for the mentioned tender kindly advise if the documents remain the same or if we have any changes. | Kindly download the latest bid documents as advertised on 30 July 2021. The previous cancelled tender documents do not apply. |
| 18 | In terms of Joint Venture would the distributor or the wholesaler need to supply the SAHPRA licence? | The party on the JV that will be responsible for warehousing must have the Wholesaler licence |
| 19 | What is the payment criteria 30 days or? | The payment period is in accordance with SCC i.e 30 days from the statement date. |
| 20 | Will the service provider be responsible for outsourcing the products? | No |
| 21 | What happened if my SAHPRA license is currently in process of obtaining one , will that be allowed only if it's an application or will I be disqualified. | SAHPRA licence is a requirement as there is no guarantee that the application will be successful and licence will be granted. |
| 22 | Why five (5) fork-lifts was requested? | For the size of the warehouse and amount of goods to be stored, a minimum of five (5) fork-lifts should be able to service the contract. |

| # | Questions | Answers |
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| 23 | How many warehouse , if more than can one (1) service providers operate all of them. | Two (2) warehousing facility are required. This will be determined by the offers. |
| 24 | Is it permissible for the wholesaler to outsource the distribution/transportation of medical devices/IVDs | Yes |
| 25 | Will the stock be housed with one supplier? | No |
| | Multiple Suppliers, How many CBM/ SQM will be house as a maximum at any one time | 10 000sqm |
| | Single Supplier, Maximum CBM /SQM for storage at any time | 5000sqm |
| 26 | How is the cargo received: Palletized/ unpalletized | Palletized |
| | If palletized what is the pallet type and dimension (height of the pallet is very important) | Information not available |
| | Sea freight ? or | No |
| | Domestic? | Yes |
| 27 | Number of inbound receipt per month | Information not available |
| 28 | Indicative number of orders per month | Information not available |
| 29 | Stock holding value | Information not available |
| PRICING | | |
| | Why is a per kg rate required here? 5.4.4.2 refers "Warehouse Management Fee must be a monthly flat fee based on the labour rate". | Warehouse managenet unit of measure is monthly fee |
| | Which costs are to be included within the Warehouse Management System Fee? | System cost |
| INSURANCE | | |
| | Value of consignment to be insured within the warehouse? | Information not available |
| | -Do we cover on a first loss basis or for all stock warehoused in the warehouse? | To be determined by the bidder and the insure, however it is a requirement that the bidder must meet the requirement as per SCC paragraph 5.2.3 & 5.2.4 |
| | - Is the cover only for fire and perils OR for fire , perils and theft? If theft is included, is it on a first loss basis, if so, what value should be covered? | The insurance cover should cover fire, damage and theft. |
| | 1.2 Value of GIT insurance cover required? | Information not available |
| | 1.3 Value of Public Liability insurance to be covered? | Information not available |
| 30 | Please cornfim ,if company A tender would the warehouse space only be for Company A products or for other company products as well e.g Company B? | For multiple products/brand. |
| Product List | | |
| 31 | Provide the product range to be warehoused. | PPE's Ancillary Items |
| 32 | The number of Stock Keeping Units (SKU)'s that will be handled. | This cannot be predicted , due to the infection rate |
| 33 | Provide the average dimensions and weight of the items (if available). | Suppliers have their own packaging models |
| 34 | Indicate if any SKU's require special processes. | No , special process is required |
| 35 | Indicate whether products are serialised. Provide estimate quantities. | No |
| 36 | Indicate whether products are non-serialised. Provide estimate quantities. | This cannot be predicted , due to the infection rate |
| 37 | Indicate whether SKU's in the range have expiry dates. | This will relate to chemicals |
| 38 | Indicate whether products are barcoded. | No, unless from manufacturer |
| 39 | Indicate whether products are flammable. | This will relate to chemicals and items of plastic origin |
| Inbound Processing | | |
| 40 | Advise the estimated number of deliveries per month. | This cannot be predicted , due to the infection rate |
| 41 | Indicate the type of vehicles used for delivery to the warehouse i.e. (Bakkie; 8-Ton truck; Interlink; Container and Curtain-Side | Bidders to give solution |
| 42 | The estimated number of units to be received per month. | This cannot be predicted , due to the infection rate |
| 43 | Indicate if the stock delivered will be palletised. | This must be alternatives offered by bidder (give solutions) |
| 44 | Indicate if the stock delivered will be loose (un-palletised). | This must be alternatives offered by bidder (give solutions) |
| 45 | Indicate if the stock delivered on pallets will be mixed items per pallet. | This must be alternatives offered by bidder (give solutions) |
| 46 | Indicate if the stock delivered on pallets will be one product per pallet. | This must be alternatives offered by bidder (give solutions) |
| 47 | Advise of quality check requirements per shipment received. | Normal receiving processes must be followed, but details will be discussed with the successful bidder |

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| 48 | Advise on any special requirements, or Value-Added Service (VAS) on inbound stock; (Bundling ; Kitting; Special packaging requirements; Reworks and Re-labelling) | This must be alternatives offered by bidder (give solutions) |
| 49 | Advise the method to be used for the processing of purchase orders. | This must be alternatives offered by bidder (give solutions) |
| 50 | Advise on GRV requirements. | Normal receiving processes must be followed, but details will be discussed with the successful bidder |
| 51 | Advise if there are any temperature-controlled storage requirements. | Normal temperature |
| 52 | Advise is the cartons be labelled with a barcode of the SKU. | According to manufacturer system |
| | Outbound Processing | |
| 53 | Advise the number of sales orders expected per month. | This cannot be predicted , due to the infection rate |
| 54 | Advise the number of sales orders expected per day. | This cannot be predicted , due to the infection rate |
| 55 | Advise the estimated number of units per sales order. | This cannot be predicted , due to the infection rate |
| 57 | Indicate whether sales orders are bulk or individual orders and estimated quantities of orders for both. | This cannot be predicted , due to the infection rate |
| 58 | Advise the method to be used for the processing of sales orders to the warehouse. | This must be alternatives offered by bidder (give solutions) |
| 59 | Indicate invoicing requirement i.e. details required on the invoice. | This must be alternatives offered by bidder (give solutions) |
| 60 | Advise whether any "Reworking of product items" is required as a Value-Added Service (VAS) prior to distribution; (Bundling ; Kitting and Special packaging requirements) | Yes, This must be alternatives offered by bidder (give solutions) |
| 30 | Indicate whether there are fine-picking requirements. | Yes, This must be alternatives offered by bidder (give solutions) |
| 61 | Reverse Logistics | |
| 62 | Advise of the forecasted number of returns per month. | Yes, This must be alternatives offered by bidder (give solutions) |
| 63 | Confirm on the following process requirements for returned goods; (Quality checks & controls; Strategy for returned goods i.e. stock to reuse; Strategy for returned goods i.e. stock to recover; Strategy for returned goods i.e. stock to recycle and Damaged goods processing) | Yes, This must be alternatives offered by bidder (give solutions) |
| 64 | Advise if returned goods must be repackaged and refurbished on-site with replacement packaging and/ or parts. | Yes, This must be handled by the supplier |
| 65 | General Information Requirements | |
| 66 | The number of bin locations or storage locations needed. | This must be alternatives offered by bidder (give solutions) |
| 67 | Indicate whether there are any special security requirements. | This must be alternatives offered by bidder (give solutions) |
| 68 | Advise on the frequency of stock takes. | This must be alternatives offered by bidder (give solutions) |
| 69 | Advise of any special requirements regarding the storage or movement of stock; (Cold chain; Heat treated pallets; Legal requirements and Security requirements) | This must be alternatives offered by bidder (give solutions) |
| 70 | IT Integration requirements. Access for the portal? | This must be alternatives offered by bidder (give solutions) |
| 71 | What type of delivery Document will deliver on? | This must be alternatives offered by bidder (give solutions) |
| 72 | Do you want to show the value of the delivery to the end user to track costs? | This must be alternatives offered by bidder (give solutions) |
| 73 | Is a SAHPRA License required for the warehouse ? | No. |
| 74 | Section 19.2 on page 30 of the SCC stat that a percentage premium should be indicated for the Insurance (Warehouse and GIT) on the pricing schedule, however the Pricing Schedule does not currently allow for it. | Refer to SCC paragraph 5.4.4.4 and the updated pricing schedule: Insurance cost maximum 3%. |
| 75 | What is the volume of goods to bring in or process? | Volume matrix cannot be determined as it varies from day to day , price of delivery for Gauteng province only this bid does not include other provinces. |